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| **Products** | **Inclusion: What to ask the patient to see if eligible for PF** | **Exclusion** |
| **Sore Throat:**   * Strepsils, * Difflam spray, * throat lozenges * & Pain relief. | Age: >5years +  ***Minimum of two*** of the following:   * Coming to your pharmacy within 3 days after onset of symptoms * No cough or cold symptoms * Fever (temperature over 38°C) * Purulence (white spots/puss) * Severely Inflamed tonsils (may need pharmacist to check | * Is under the age of 16 years and is pregnant, or there is a chance they might be pregnant |
| **Insect Bites:**   * Antihistamine cream/tablets * Hydrocortisone creams | Age: 1 year +   * Presented more than 2 days after bite/sting (no tick). * Within UK – This does not include bites whilst on holiday abroad- Have they been on holiday?   ***AND***   * Redness & swelling of skin that is spreading. * Discharge from bite/sting. | * Is under the age of 16 years and is pregnant, or there is a chance they might be pregnant |
| **Otitis Media:**   * Calpol, * Eardrops e.g EarCalm | Age: 1-17 years   * Any patient that presents with ear pain | * Pregnant patients * Patients that have recurrent earache- 3+ episodes in the past 6 months |
| **UTIs:**   * Cystopurin sachets, * Cymalon * Potassium Citrate liquid * Cranberry products, * Feminine products e.g. Thrush treatment, urine sample bottles? | Age: 16-64 years  Any of the following:   * Urgency * Frequency * Having to go at night-time * Cloudy urine * Stinging when passing urine * Pubic pain | * Pregnant patients * Urinary catheter * Recurrent UTIs- 2+ in 6 months |
| **Sinusitis:**   * Decongestants * Steroid nasal sprays * Nasal rinse | Age: >12 years +  Nose runny or blocked for at least 10 days  ***AND ONE*** (or more) of:   * Facial pain / pressure / headache. * Reduced / loss of the sense of smell (in adults) * Cough during the day or at night (in children) | * Is under the age of 16 years and is pregnant, or there is a chance they might be pregnant * Immunosuppressed * Chronic sinusitis >12 weeks. |

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| **Shingles:** |  |  |
| Age: 18 Years +   * Rash appears within 2-3 days after onset of pain and fever, or headache may develop * Red spots on a pink-red background which turn quickly into small fluid-filled blisters * On one side of the body | | |

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| Impetigo: |  |  |
| Age: >1year +   * Lesion/crusty yellow/gradually thickens * Can be anywhere on body but most common face, limbs, bends/folds * Don’t always present with other symptoms, maybe itchy | | |