

## Public Health Services Delivered in Community Pharmacies

### Briefing Event

6<sup>th</sup> and 11<sup>th</sup> November 2014

#### Questions Session

	Question	Comments
1	Training for NCSCT, can be difficult to access if there is only one pharmacist available due to holidays. How accessible is training?	NCSCT training should be accessed via the CPPE website. Behavioural training will be available through the Health Improvement Team for the Stop Smoking Service to pharmacies who are successful in applying for this service. This will include face to face training and opportunities to shadow Stop Smoking Specialists
2	Will Varenicline be offered to everyone?	Yes
3	Can the fees for Varenicline be tied into the Smoking Cessation Service?	Yes
4	Monthly payments – it is currently difficult to track payments received from the council as there is no breakdown provided	Public Health Commissioner will take up with the Council's Finance team
5	Will there be a facility for on line reporting/claims?	This is currently being considered for future development
6	Will the contracts be reviewed during the contract term ie the terms and conditions and tariffs?	The agreements will be reviewed as and when required if changes are required within the current scope of the contract then variations will be issued
7	If you are already providing a service will you need to reapply?	Yes
8	Will you have to retrain for new contracts?	As part of the PAP process Pharmacies will need to complete a Self-Assessment Declaration on their training. It is the responsibility of the

		pharmacy to ensure that staff delivering the service are adequately trained and have completed the self declaration. The Council may ask to view self declarations as of the Quality Assurance process.
9	The opportunity will only be live for 4 weeks is there sufficient time if retraining is required?	The specifications will indicate which competencies will be required to allow for any potential training needs. It is the responsibility of the pharmacy to ensure that staff delivering the service meet the minimum training requirements before the start date of the contract.
10	Will Halton Borough Council publicise the provision?	The council as part of the process will raise awareness of the provision through various means including information provided to other pharmacies, relevant service providers and other stakeholders and promotional material for the pharmacy.
11	For EHC are the competencies required Halton specific as these are "suggested" competencies only	Lead Commissioner to look into this and ensure this is reflected in the EHC specification
12	Can NRT Vouchers be given without intermediate service (smoking cessation)?	Yes
13	Additional training for smoking cessation – how can this be sourced and how often?	The Halton Stop Smoking Service will be able to support and provide upon contract award to providers as and when required
14	Supervised consumption in existing contracts is available 6 days per week however, some pharmacies can only provide 5 days what will be in the specification 5 or 6?	Lead Commissioner to include the number of days required for provision of this service within the published specification
15	Needle Syringe Exchange – does the council know what the predicted numbers will be?	Numbers low at present at current services provided by CR1 and I pharmacy in Murdishaw
16	Will payments made through The Chest	No – The Chest is the Council's e tendering portal. Payments will be made through the Council's finance department. Online claims could be developed in the future

17	The training requirements for Healthy Living Pharmacies will be high – will there be a budget for this?	Lead Commissioner to discuss with Public Health Consultant leading on the development of Healthy Living Pharmacies
18	28 days is insufficient time for “national” pharmacies to submit the required documents	<p>The document to be completed is not onerous and only covers the essential information required by applicants to deliver the service(s).</p> <p>The document does not resemble a tender document</p>
19	What happens if some pharmacies do not apply or have missed these sessions?	<p>There will be an additional briefing session in December</p> <p>Pharmacies who do not apply for a contract when the opportunity is published will have another opportunity to apply at a later date (reopening of application window)</p>